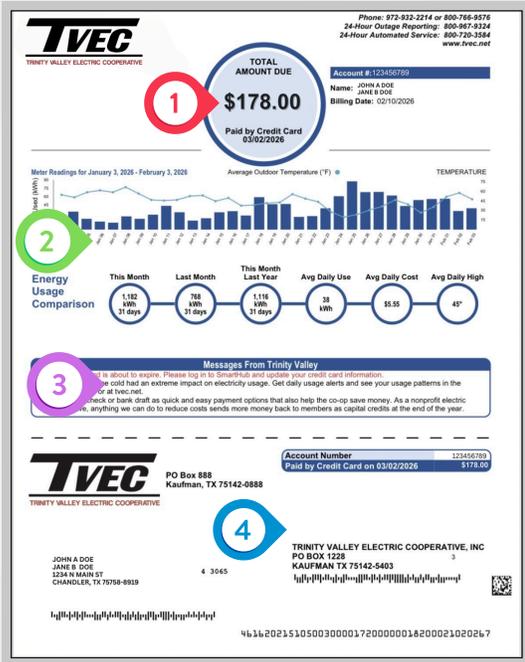


Understanding Your Electric Bill

A Quick Guide to Help You Read It With Confidence



Your monthly bill includes important details about your usage, charges, and account information.



FRONT SIDE OF YOUR BILL



Total Amount Due

The total amount due or budget amount due along with the due date is printed in the circle.



Usage Graph & Comparison Chart*

The graph will show your daily usage for the current bill period. Use the comparison chart to compare this month's usage with usage from previous months. Average Daily Use and Costs are calculated for the current billing period.



Monthly Messages from TVEC

Stay up to date with the latest information from TVEC. Watch here for the latest news and notes regarding your electric account.



Payment Stub

Reflects your total amount due and due date. If you are mailing in your payment, please detach this stub and enclose with your payment.



Monthly Service Detail

Includes your service address, rate description, meter number, reading dates, meter readings, and monthly kWh usage.



Monthly Charges

Charges that make up the amount due for the current billing cycle and past due amounts are broken down for more detail.



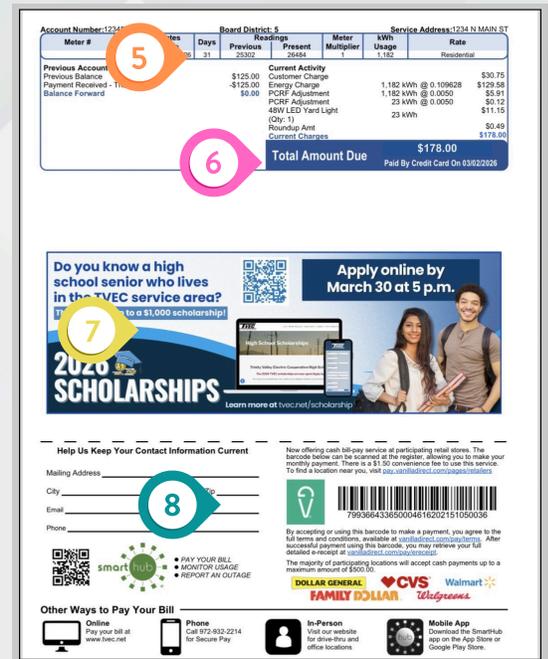
TVEC Message Center/Bill Image

This section will be updated monthly with available programs, upcoming events, useful tips, and more!



Payment Stub

TVEC offers convenient ways to pay your bill. Download the SmartHub app and enroll in autopay and/or paperless billing. With VanillaDirect, you can now make cash payments at local retailers. Just scan the barcode at the register and make a cash payment toward your account.



BACK SIDE OF YOUR BILL

Got a Question?
We have
the answer.



TRINITY VALLEY ELECTRIC COOPERATIVE