

How to Read Your New Trinity Valley Electric Bill

Information on side 1 of your bill:

- Total Amount Due:**
The total amount due or budget amount due along with the due date is printed in the circle.
- Usage Graph and Comparison Chart:***
The graph will show your daily usage for the current billing period. Use the comparison chart to compare this month's usage with usage from previous months. Average Daily Use and Costs are calculated for the current billing period.
- Monthly Messages from TVEC:**
Stay up to date with the latest information from TVEC. Watch here for the latest news and notes regarding your electric account.
- Payment Stub:**
Reflects your total amount due and due date. If you are mailing in your payment, please detach this stub and enclose with your payment.

**Large power accounts and members in Solar/Wind buyback programs will see specialized charts. Log into SmartHub for more information regarding your usage.*

TRINITY VALLEY ELECTRIC COOPERATIVE

Phone: 972-932-2214 or 800-766-8676
24-Hour Outage Reporting: 800-967-9324
24-Hour Automated Service: 800-720-3584
www.tvec.net

Account #: 123456789
Name: JOHN A DOE
JANE B DOE
Billing Date: 10/21/2023

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TOTAL
AMOUNT DUE

\$200.00

Due Date
11/06/2023

Meter Readings for September 13, 2023 - October 13, 2023

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Energy Usage Comparison	This Month	Last Month	This Month Last Year	Avg Daily Use	Avg Daily Cost	Avg Daily High
	1,567 kWh 39 days	1,567 kWh 31 days	0 kWh 29 days	\$2 kWh	\$6.67	77°

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Messages From Trinity Valley

- TVEC offices will be closed on Thursday, November 23rd and Friday, November 24th in observance of Thanksgiving.
- Download the SmartHub app on your mobile device. Tracking usage, reporting an outage, or making a payment has never been easier. Find out more at tvec.net/smarthub.

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TRINITY VALLEY ELECTRIC COOPERATIVE

PO Box 888
Kaufman, TX 75142-0888

Account Number	123456789
Amount Due 11/06/2023	\$200.00
Amount Due if Paid After 11/06/2023	\$210.00

3363 1 AV 0.498
JOHN A. DOE
JANE B. DOE
1234 N MAIN ST
CHANDLER TX 75758-8918

5 3363
C-10

46162023653400100002000000021000101720237

Account Number: 123456789

Meter #	Reading Dates From To	Readings Previous Present	Meter Multiplier	kWh Usage	Rate
80000008	09/13/2023 10/13/2023	22465 24032	1	1,567	Residential

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Previous Account Activity		Current Activity	
Previous Balance	\$200.00	Customer Charge	\$20.00
Payment Received - Thank You	-\$200.00	Energy Charge	\$164.28
Balance Forward	\$0.00	PCRF Adjustment	\$15.67
		Roundup Amt	\$0.05
		Current Charges	\$200.00
		Total Amount Due	\$200.00
		Due Date 11/06/2023	

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Service Address: 1234 N MAIN ST

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Introducing VanillaDirect Pay

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Help Us Keep Your Contact Information Current

Mailing Address _____
City _____ State _____ Zip _____
Email _____
Phone _____

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers.

799366433650004616202385340013

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at vanilladirect.com/pay/terms/e.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.

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Other Ways to Pay Your Bill

Online: Pay your bill at www.tvec.net

Phone: Call 972-932-2214 for Secure Pay

In-Person: Visit our website for drive-through and office locations

Mobile App: Download the SmartHub app on iTunes or Google Play Store

Information on side 2 of your bill:

- Monthly Service Detail:**
Includes your service location, rate description, meter number, service dates, meter readings, and monthly usage.
- Monthly Charges:**
Charges that make up the amount due for the current billing are broken out for more detail.
- TVEC Message Center:**
This section will be updated monthly with available programs, upcoming events, useful tips, and more!
- Payment Options and Contact Information:**
TVEC offers convenient ways to pay your bill. Download the SmartHub app and enroll in autopay and paperless billing. With VanillaDirect you can now make cash payments at local retailers. Just scan the barcode at the register and make a cash payment toward your account.