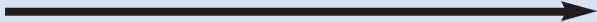






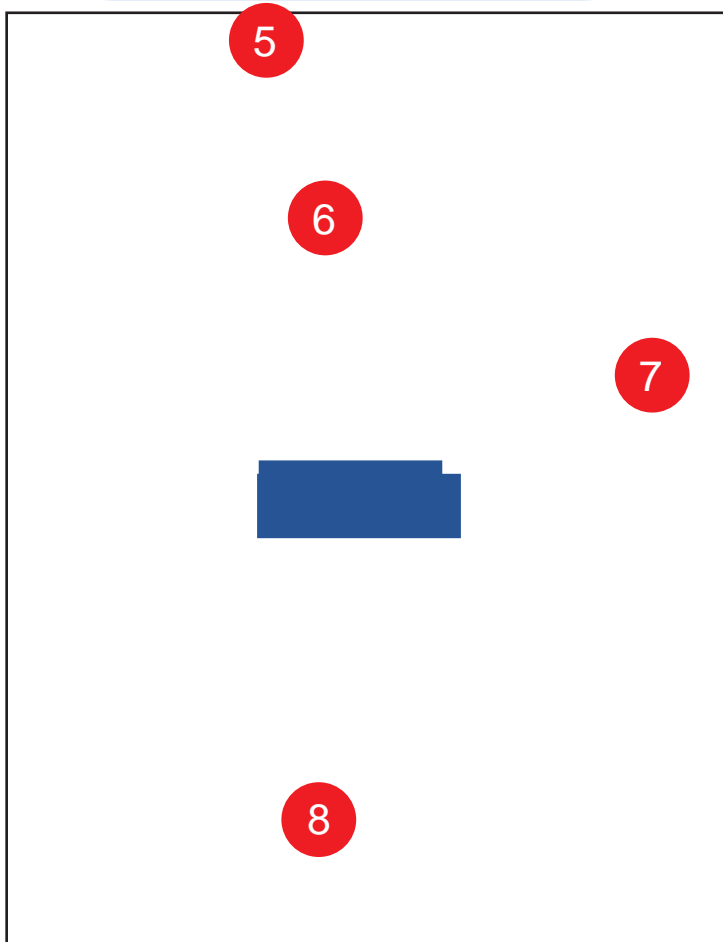
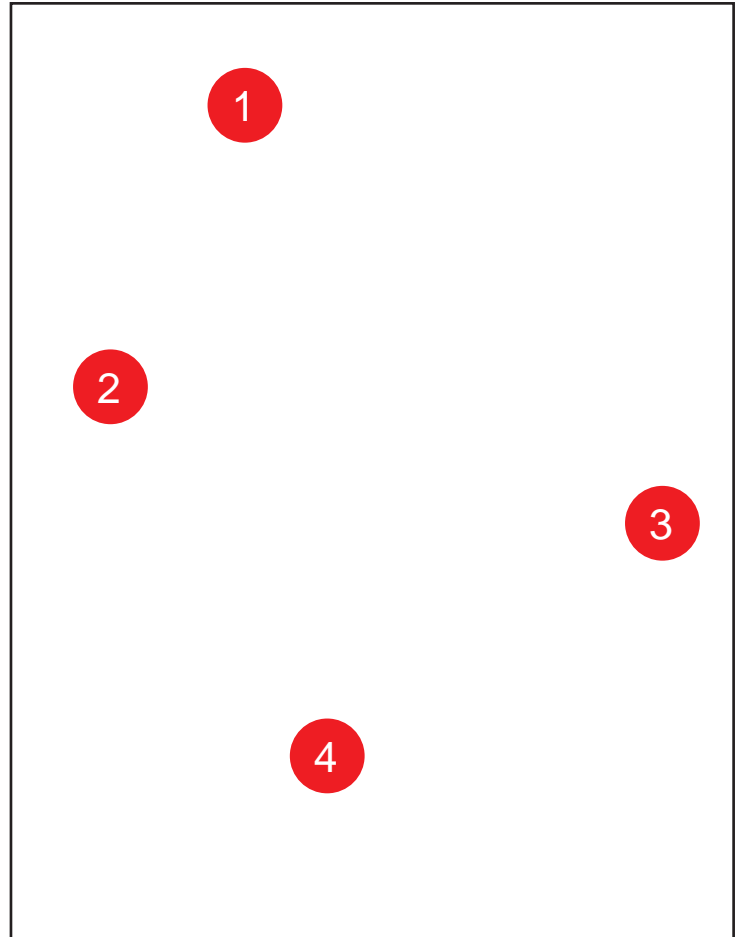
How to Read Your New Trinity Valley Electric Bill

Information on side 1 of your bill:

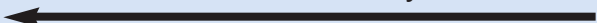






-  **Total Amount Due:**
The total amount due or budget amount due along with the due date is printed in the circle.
-  **Usage Graph and Comparison Chart:***
The graph will show your daily usage for the current billing period. Use the comparison chart to compare this month's usage with usage from previous months. Average Daily Use and Costs are calculated for the current billing period.
-  **Monthly Messages from TVEC:**
Stay up to date with the latest information from TVEC. Watch here for the latest news and notes regarding your electric account.
-  **Payment Stub:**
Reflects your total amount due and due date. If you are mailing in your payment, please detach this stub and enclose with your payment.

*Large power accounts and members in Solar/Wind buyback programs will see specialized charts. Log into SmartHub for more information regarding your usage.



Information on side 2 of your bill:



-  **Monthly Service Detail:**
Includes your service location, rate description, meter number, service dates, meter readings, and monthly usage.
-  **Monthly Charges:**
Charges that make up the amount due for the current billing are broken out for more detail.
-  **TVEC Message Center:**
This section will be updated monthly with available programs, upcoming events, useful tips, and more!
-  **Payment Options and Contact Information:**
TVEC offers convenient ways to pay your bill. Download the SmartHub app and enroll in autopay and paperless billing. With VanillaDirect you can now make cash payments at local retailers. Just scan the barcode at the register and make a cash payment toward your account.