OUTAGE
TEXTING
SERVICES

972-932-2214

The number has changed.
The service has not.

1 VERIFY YOUR MOBILE NUMBER IN OUR DATABASE

Your mobile number must be in our database. Contact TVEC Member Services or update your information in the SmartHub app.

2 REGISTER FOR OUTAGE TEXTING SERVICES

Text **TVECREG** to 972-932-2214. Make sure to add us to your contacts list for future reference.
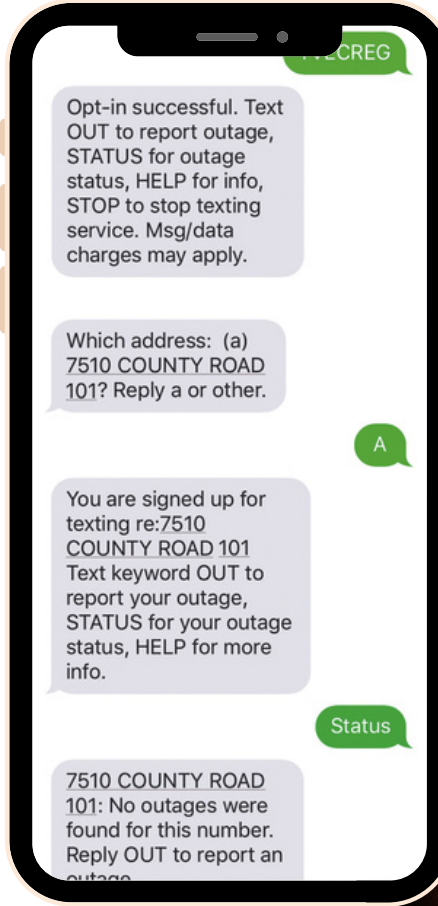
3 CONFIRM YOUR SERVICE ADDRESS

You will receive a text to confirm the service address you want to associate with your outage texting service. Reply A to confirm.

4 REPORT AN OUTAGE & RECEIVE STATUS UPDATES

Text OUT to report an outage, or STATUS for information during an outage. Need more info? Just text HELP.

5 GET NOTIFIED OF POWER RESTORATION

You will receive a text message to indicate that power has been restored to your address.

TVECREG

Opt-in successful. Text OUT to report outage, STATUS for outage status, HELP for info, STOP to stop texting service. Msg/data charges may apply.

Which address: (a) 7510 COUNTY ROAD 101? Reply a or other.

A

You are signed up for texting re:7510 COUNTY ROAD 101 Text keyword OUT to report your outage, STATUS for your outage status, HELP for more info.

Status

7510 COUNTY ROAD 101: No outages were found for this number. Reply OUT to report an outage.

TVEC
TRINITY VALLEY ELECTRIC COOPERATIVE